

# Quality Blue

Primary Care

Dear QBPC Provider,

The novel coronavirus (COVID-19) public health emergency is impacting all healthcare providers and their teams. Understanding that your focus has been and continues to be on caring for your patients; we have decided to alter the May 2020 Quality Blue Primary Care (QBPC) tiering process.

As planned, we will tier you on your commercial members using existing measures. However, we will be using a "best of" scenario to determine the value of your Care Management Fee (CMF) payment. This will be done by comparing your November 2019 tiering results to your May 2020 results.

If your tiering results are better in May, your CMF payments will be reflective of this new tier. If your tier falls below your November 2019 value, your CMF payment will continue to be based on your November 2019 results. See the examples below:

**Example 1: CMF payment based on May 2020 results**

- November 2019 tier = 3
- May 2020 tier = 4
- CMF paid will be based on tier 4 rates beginning in July 2020

**Example 2: CMF payment based on November 2019 results**

- November 2019 tier = 5
  - May 2020 tier = 3
- CMF paid will continue to be based on tier 5 rates

We are continuing to monitor the situation and will send additional communications as needed.

Thank you for working with us to provide our members—your patients—with access to the best possible services and benefits. Please reach out to your Care Transformation Consultant with any questions

Sincerely,

Dr. Ed Jeffries  
Medical Director, Quality Blue Primary Care  
Blue Cross and Blue Shield of Louisiana