

**RE: Temporary Authorization Requirements Policy Extended**

Dear Provider:

On March 27, 2020, Blue Cross and Blue Shield of Louisiana notified providers that, as a relief to the novel coronavirus (COVID-19) emergency, we were implementing temporary authorization requirements through April 30, 2020.

This letter is to inform you that we are **extending our temporary authorization requirements through May 31, 2020**. For full details of these temporary authorization requirements, please refer to the initial communication on our COVID-19 Provider Resources Page at [www.BCBSLA.com/providers](http://www.BCBSLA.com/providers). Click on the "COVID-19 Provider Resources" link at the top of the page.

Blue Cross will continue to notify providers of updated authorization and billing guidelines as new developments occur. Thank you for working with us to serve our members, especially during this time of uncertainty. Please continue to communicate with Blue Cross as your needs change to meet the COVID-19 crisis. We value you as a key part of our provider networks and the services you bring to our members—your patients.

**Contact Us**

If you have questions about the billing of COVID-19-related services, you may send an email to our Provider Relations Department at [provider.relations@bcbsla.com](mailto:provider.relations@bcbsla.com). Please put "COVID-19 Billing" in the subject line.

Sincerely,



Hiral Arges  
VP, Provider Relations and Contracting  
Network Administration

HA/bp

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