



April 17, 2020

Re: Blue Cross Suspends Pre-pay Itemized Bill Reviews

Dear Facility:

As of January 1, 2020, Blue Cross and Blue Shield of Louisiana has required itemized bills to be provided on all inpatient acute-care claims with billed charges greater than \$200,000.

In consideration of the novel coronavirus (COVID-19) national emergency, we have made the business decision to temporarily suspend the requirement to submit itemized bills for claims received between April 13 to May 31, 2020, to help ease the administrative burdens of our participating facilities.

In order to allow our provider community to focus on patient care, Blue Cross will continue to review high-dollar claims with the available resources and data prior to payment for accuracy. We will not require submission of itemized bills or request medical records. We will still perform all pre-pay and post-pay audits, but additional requests will not be made.

More Online

Be sure to visit our COVID-19 Provider Resources page, where you can easily access our latest provider communications. Go to www.BCBSLA.com/providers, then click on the "COVID-19 Provider Resources" link at the top of the page. We will continue to add updated information to this page as it develops.

Contact Us

If you have questions about this letter, you may contact Provider Relations at provider.relations@bcbsla.com.

Thank you for working with us to provide our members—your patients—with access to the best possible services and benefits.

Sincerely,

A handwritten signature in black ink that reads "Hiral Arges". The signature is written in a cursive, flowing style.

Hiral Arges
VP, Provider Relations and Contracting
Network Administration

HA/mb

18NW2844 04/20