

April 22, 2020



Quality Blue

Primary Care

Dear QBPC Provider,

The novel coronavirus (COVID-19) public health emergency is impacting all healthcare providers and their teams. Understanding that your focus has been—and continues to be—on caring for your patients, we are temporarily altering one of our Quality Blue Primary Care (QBPC) requirements.

Traditionally, we require all home blood pressure cuffs be calibrated by having our members' blood pressure taken in the provider's office and performing a comparison of the readings. **Effective April 15 through July 1, 2020**, home blood pressure cuffs that have not been calibrated can be used to monitor blood pressure readings taken at home by our members.

Providers must still educate members on the appropriate way to self-check blood pressures at home and continue to use a minimum of four readings (two in the morning and two in the evening) to get an average reading that may be entered into the member's medical record.

We are monitoring the COVID-19 situation and will send additional communications as needed.

Thank you for working with us to provide our members—your patients—with access to the best possible services and benefits. Please reach out to your Care Transformation Consultant with any questions.

Sincerely,

Dr. Ed Jeffries
Medical Director, Quality Blue Primary Care
Blue Cross and Blue Shield of Louisiana