

Quality Blue

Primary Care

Dear QBPC Provider,

The novel coronavirus (COVID-19) public health emergency is impacting all healthcare providers and their teams. Understanding that your focus has been—and continues to be—caring for your patients, we have decided to alter the November 2020 Quality Blue Primary Care Claims-Based (QBPC-CB) tiering process.

As planned, we will tier you in November 2020. However, we will be using a "best of" scenario to determine the value of your Care Management Fee (CMF) payment. This will be done by comparing your November 2019 tiering results to your November 2020 results.

If your tiering results are better in November 2020, your CMF payments will reflect this new tier. If your tier falls below your November 2019 value, your CMF payment will continue to be based on your November 2019 results. This change was made to acknowledge the potential impact of moving from face-to-face care to virtual care while protecting provider CMF payments. See the examples below:

Example 1: CMF payment based on November 2020 results

- November 2019 tier = 3
- November 2020 tier = 4
- CMF paid will be based on tier 4 rates beginning in January 2021

Example 2: CMF payment based on November 2019 results

- November 2019 tier = 5
- November 2020 tier = 3
- CMF paid will continue to be based on tier 5 rates in January 2021

We are continuing to monitor the situation and will send additional communications as needed.

Thank you for working with us to provide our members—your patients—with access to the best possible services and benefits. Please reach out to your Care Transformation Consultant with any questions.

Sincerely,

Dr. Ed Jeffries
Medical Director, Quality Blue Primary Care
Blue Cross and Blue Shield of Louisiana
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