



September 9, 2020

RE: Ambulance Allowable Update

Dear Ambulance Provider:

Blue Cross and Blue Shield of Louisiana continues to review critical medical services for opportunities to help ease burdens for our providers combating the novel coronavirus (COVID-19).

We reviewed the reimbursement for ambulance services and are implementing a **20% increase** to the allowable charges for the non-mileage portion of ambulance claims **for dates of service March 1, 2020, through May 31, 2020**. This increase applies:

- only for claims with a COVID-19 or suspected COVID-19 diagnosis, including:
 - Z03.818
 - Z20.828
 - B97.29
 - B97.21
 - U07.1
- only for participating ambulance providers

Claims already received and processed by Blue Cross that meet the criteria outlined above will be adjusted appropriately without the provider needing to re-file the claim.

More Online

For other COVID-19-related billing information, visit our COVID-19 Provider Resources page, where you can easily access our latest provider communications. Go to www.BCBSLA.com/providers, then click on the “COVID-19 Provider Resources” link at the top of the page. We will continue to add updated information to this page as it develops.

Contact Us

If you have questions about COVID-19, you may send an email to our Provider Relations Department at provider.relations@bcbsla.com. Please put “COVID-19 Billing” in the subject line.

Sincerely,

Hiral Arges
VP, Provider Relations and Contracting
Network Administration

HA/mdm

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