



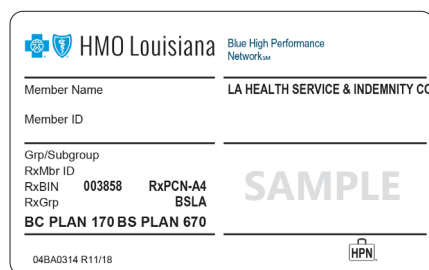
## Blue HPN Network Speed Guide

This guide includes key information about the Blue High Performance Network<sup>SM</sup> (Blue HPN<sup>SM</sup>), a national network focused on enhancing the quality of care and delivery of cost savings to large self-funded employer groups. This network allows eligible employer groups with employees located throughout the country seamless access to a quality and affordable healthcare network nationwide.

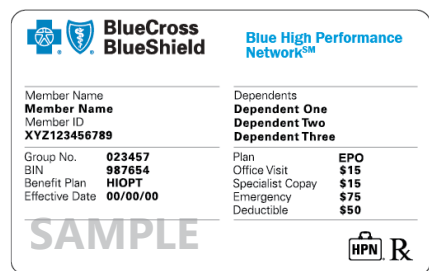
### Members & ID Cards

Blue HPN providers in Louisiana will have access to Blue HPN members with:

- benefits issued by HMO Louisiana, Inc.



- benefits issued by a Blue Plan other than Blue Cross and Blue Shield of Louisiana.



Blue HPN members are identifiable by the HPN in a suitcase logo in the bottom right hand corner of the card.



The HPN suitcase logo indicates the member is enrolled in a Blue HPN product.

### No Out-of-network Benefits

It is important to note that for non-Blue HPN providers, benefits for services incurred are limited to emergent care within Blue HPN service areas, and to urgent and emergent care outside of Blue HPN service areas.

### Submitting Claims

For all Blue HPN member claims for services rendered in Louisiana, claims may be submitted either electronically, or hardcopy, through either of the below avenues.

#### Electronically:

- iLinkBlue (CMS-1500 only)
- Clearinghouses

#### Hardcopy:

HMO Louisiana  
P.O. Box 98029  
Baton Rouge, LA 70898-9029

### Status of Claims

Use iLinkBlue, our secure, online self-service provider tool, to research claim status or member eligibility and benefits and more.

**ilinkBlue**  
[www.BCBSLA.com/ilinkblue](http://www.BCBSLA.com/ilinkblue)

### Nationwide Network Access

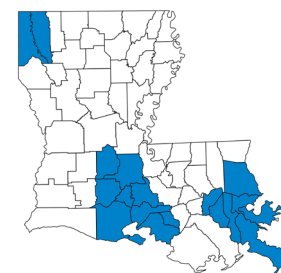
Find a full list of Blue HPN providers online at [www.BCBSLA.com/blue-hpn](http://www.BCBSLA.com/blue-hpn). Then select the Blue HPN Network.

Our Blue HPN members have access to other providers participating in the Blue HPN network across the nation.

Blue HPN members must access Blue HPN providers to receive benefits. If you are a Blue HPN provider, you will be reimbursed for services provided to Blue HPN members according to the Blue HPN contract with BCBSLA.

### Blue HPN Service Areas in Louisiana

(by parish)



- Acadia
- Bossier
- Caddo
- Evangeline
- Iberia
- Jefferson
- Lafayette
- Orleans
- Plaquemines
- St. Bernard
- St. Charles
- St. John the Baptist
- St. Landry
- St. Martin
- St. Mary
- St. Tammany
- Vermilion

## Requesting an Authorization

1. For Blue HPN members with benefits issued by another Blue Plan, please reach out to that plan for authorization requirements.
2. For Blue HPN members with benefits issued by HMO Louisiana, the following services may require prior authorization. **This list may vary per self-funded group.** Always verify member benefits before administering services.

- Air Ambulance – Non-emergency (no benefit without prior authorization)
- Applied Behavior Analysis\*\*
- Arterial Ultrasound\*
- Arthroscopy and Open Procedures (shoulder & knee)\*
- Bone Growth Stimulator
- Cardiac Rehabilitation
- Cellular Immunotherapy
- Compound Drugs greater than \$250
- Coronary Arteriography\*
- CT Scans\*
- Day Rehabilitation Programs
- Durable Medical Equipment (greater than \$300)
- Electric & Custom Wheelchairs
- Gene Therapy
- Genetic Testing
- Hip Arthroscopy\*
- Home Health Care
- Hospice
- Hyperbarics
- Implantable Medical Devices over \$2,000 (including but not limited to defibrillators)
- Infusion Therapy – includes home and facility administration (exception: physician's office, unless the drug to be infused may require authorization)
- Inpatient Hospital Services (except routine maternity stays)\*\*
- Insulin Pumps (initial, replacement, supplies & accessories)
- Intensive Outpatient Programs\*\*
- Interventional Spine Pain Management\*
- Joint Replacement (hip, knee & shoulder)\*
- Low-protein Food Products
- Meniscal Allograft Transplantation of the Knee\*
- MRI/MRA\*
- Nuclear Cardiology\*
- Oral Surgery (not required when performed in a physician's office)
- Orthotic Devices greater than \$300
- Partial Hospitalization Programs\*\*
- Percutaneous Coronary Interventions such as Coronary Stents and Balloon Angioplasty\*
- PET Scans\*
- Certain Prescription Drugs – the complete list of drugs requiring an authorization is available online at [www.BCBSLA.com/providers](http://www.BCBSLA.com/providers) >Pharmacy
- Private Duty Nursing
- Prosthetic Appliances
- Pulmonary Rehabilitation
- Residential Treatment Centers
- Resting Transthoracic Echocardiography\*
- Sleep Studies, except for those performed as a home sleep study
- Spine Surgery\*
- Stress Echocardiography\*
- Surgical Treatment of Erectile Dysfunction (including penile implants) (if benefits available)
- Temporomandibular Joint Syndrome (TMJ) Surgical Treatment
- Transesophageal Echocardiography\*
- Transplant Evaluation & Transplants
- Treatment of Osteochondral Defects\*
- Vacuum Assisted Wound Closure Therapy

## To Request Prior Authorization

Please use the authorizations tools that are available on iLinkBlue ([www.BCBSLA.com/ilinkblue](http://www.BCBSLA.com/ilinkblue)). They are located under the "Authorizations" menu option. Penalties may apply for failure to obtain prior authorization. Requests for initial (new) and continuation of services must be submitted electronically.

- \* High-tech imaging & utilization management program services are authorized through the AIM **ProviderPortal<sub>SM</sub>** by clicking the "AIM Specialty Health Authorizations" link. These services are customized and optional for each group. Some may have the authorization requirement and some may not.

- \*\* Behavioral health services are authorized through the New Directions WebPass Portal by clicking the "Behavioral Health Authorizations" link.

## Maternity Admissions

For self-funded groups that offer maternity coverage, maternity admissions do not require authorization if the inpatient stay is 48 hours or less for vaginal delivery and 96 hours or less for caesarean section delivery. Members only receive benefits when services are performed at a Blue HPN facility.

Find a full list of provider support contacts online at [www.BCBSLA.com](http://www.BCBSLA.com) > Provider Networks > Provider Support.