



# Louisiana

Blue Advantage (HMO) | Blue Advantage (PPO)

The purpose of this form is to provide Blue Advantage with sufficient identifying information to ensure your voluntary refund is processed accurately.

Please complete all applicable areas below for each patient involved.

Contact Blue Advantage Medical Management at 1-866-508-7145 if you have questions.

## Voluntary Refund Explanation Form

### FACILITY/PROVIDER/PHYSICIAN/SUPPLIER INFORMATION

Facility/Provider/Physician/Supplier Name

Street Address, City, State, ZIP

Blue Advantage Payee ID Number/NPI (This is located on your Blue Advantage remittance notice)

Contact Person

Phone Number

Check Amount  
\$

Check Date

### REFUND INFORMATION

**Please complete this form for each patient if multiple patients are involved.**

Patient's Name

Member ID

Blue Advantage Claim Number (This is located on your Blue Advantage remittance notice)

Date of Service

Procedure Code

Modifier

Refund Amount  
\$

Reason for Refund

- Corrected Bill     
  Not our Patient     
  Other Insurance     
  Billed in Error     
  Duplicate  
 Service Paid in Error     
  Patient Not Effective     
  Other (*please specify*)

### FOR USE BY INTERNAL STAFF ONLY

Date Processed

Processor's Initials

Logged in Receipts

Claims Correction Performed

Information on this form is protected health information and subject to all privacy and security regulations under HIPAA.

21-087\_Y0132\_C  
18NW2255 R09/20

Blue Cross and Blue Shield of Louisiana HMO offers Blue Advantage (HMO). Blue Cross and Blue Shield of Louisiana, an independent licensee of the Blue Cross and Blue Shield Association, offers Blue Advantage (PPO).

Blue Advantage from Blue Cross and Blue Shield of Louisiana HMO is an HMO plan with a Medicare contract. Blue Advantage from Blue Cross and Blue Shield of Louisiana is a PPO plan with a Medicare contract. Enrollment in either Blue Advantage plan depends on contract renewal.