

# SECTION 5: BILLING AND REIMBURSEMENT GUIDELINES

## of the Professional Provider Office Manual

### 5.35 SLEEP STUDY

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This is a subsection of Section 5: Billing and Reimbursement Guidelines of the *Professional Provider Office Manual*. If we make any procedural changes, in our ongoing efforts to improve our service to you, we will update the information in this subsection and notify our network providers. For complete *Professional Provider Office Manual* information, please refer to the other sections of this manual. Contact information for all manual sections is available in the Manual Reference Section.

For member eligibility, benefits or claims status information, we encourage you to use iLinkBlue ([www.BCBSLA.com/ilinkblue](http://www.BCBSLA.com/ilinkblue)), our online self-service provider tool. Additional provider resources are available on our Provider page at [www.BCBSLA.com/providers](http://www.BCBSLA.com/providers).

This manual is provided for informational purposes only and is an extension of your Professional Provider Agreement. You should always directly verify member benefits prior to performing services. Every effort has been made to print accurate, current information. Errors or omissions, if any, are inadvertent. The Member Contract/Certificate contains information on benefits, limitations and exclusions, and managed care benefit requirements. It also may limit the number of days, visits or dollar amounts to be reimbursed.

As stated in your agreement: This manual is intended to set forth in detail Blue Cross policies. Blue Cross retains the right to add to, delete from and otherwise modify the *Professional Provider Office Manual* as needed. This manual and other information and materials provided by Blue Cross are proprietary and confidential and may constitute trade secrets of Blue Cross.

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## SLEEP STUDY

Sleep lab facilities, DME providers and physicians should adhere to the following guidelines when filing claims:

### Facility-based Polysomnograms/Sleep Studies

#### Eligible Sleep Lab Facilities

- Free standing accredited sleep labs (non-hospital based)
- Hospital-based accredited sleep lab

#### Sleep Studies Payment Eligibility When:

- Services are performed in accredited sleep lab
- Services are medically necessary
- Does not meet criteria for a home sleep study

### Authorization and Accreditation Required for Sleep Lab Services

All member policies, issued or renewed, require authorization for sleep lab services. It is required that facility-based sleep studies be performed in an accredited sleep center. Authorizations are not to be issued by Blue Cross to non-accredited sleep lab providers. Call the Blue Cross Authorizations line to obtain authorization for sleep lab services.

InterQual (IQ) criteria are used in the authorization process to determine medical necessity.

Unauthorized facility-based sleep study services are not eligible for benefits. Please verify member eligibility for sleep study services as authorization is not a guarantee of benefits.

### Sleep Lab InterQual Guidelines

When benefits are available, InterQual criteria are used to determine if a sleep lab service is eligible for coverage. Medical records such as progress notes and Epworth sleepiness scales may be required in reviewing authorization requests.

Patients with complicated comorbidities such as heart failure, chronic obstructive pulmonary disease, central sleep apnea syndromes, hypoventilation syndromes associated with obesity, chronic opioid use, super obesity (BMI 50 or greater), impaired dexterity or mobility, cognitive impairment, history of severe OSA (obstructive sleep apnea) and neuromuscular disease affecting respiration will be considered for a facility-based sleep study.

### Network Requirements & Reimbursement

Sleep centers must meet all credentialing criteria to be eligible for network participation including specific sleep center accreditation by either:

- The Joint Commission (TJC);
- American Academy of Sleep Medicine (AASM); or
- Accreditation Commission for Healthcare (ACHC)

In order for the medical necessity of facility-based sleep studies to be considered for authorization and maximum member benefits, services must be performed by an in-network accredited free-standing or hospital-based sleep lab that has been surveyed and approved by TJC, AASM or ACHC.

For more information regarding the credentialing process, visit our Provider Page or call Provider Credentialing & Data Management.

### Coding and Claims Filing

Total or technical-only components are allowed if billed by an accredited sleep lab and are medically necessary based on IQ criteria.

The professional component of a medically necessary facility-based sleep study may be billed by a physician in accordance with CPT guidelines.

Free-standing sleep centers and rehabilitation and long term acute care facilities with sleep labs should use the "office" setting place of service 11 along with their Blue Cross sleep studies provider number when filing claims.

Acute care hospital-based sleep labs should use "outpatient hospital" as the place of service 22 and the hospital's Blue Cross acute care provider number when filing claims. Please do not use other ancillary provider numbers, such as "rehab." Sleep study services filed with a provider number other than the hospital's acute care provider number will not be considered as eligible providers for sleep lab services.

Sleep lab facilities should use the appropriate CPT or HCPCS codes when submitting sleep study services.

## HOME SLEEP STUDY SERVICES FOR OBSTRUCTIVE SLEEP APNEA (OSA)

When benefits are available, Blue Cross considers home sleep studies to be eligible for coverage. Home Sleep Studies (HST) do NOT require authorization, except for a few ASO groups. Always verify the member's prior authorization requirements prior to providing services.

Patients without any type of comorbidities and who are over the age of 18 will be directed to a HST.

Uncomplicated OSA patients diagnosed with a HST will be required to utilize an APAP (Auto-titrating/ Auto-adjusting CPAP) trial in the home setting.

### Billing Guidelines for Home Sleep Study Services for OSA

Use the guidelines below to ensure proper reimbursement and avoid denied or returned claims. Always verify member benefits prior to performing this or any other service as benefits may vary for some of our self-funded groups.

Home sleep study claims should be billed with HCPCS code G0398 or G0399.

### Credentialing Requirements for Network DME Providers Performing Home Sleep Studies

Blue Cross recognizes two types of durable medical equipment (DME) providers; full-service DME providers and sleep study DME providers. A full list of acceptable accreditation organizations for full service DME providers can be found in the Durable Medical Equipment/Home Medical Equipment section of this manual.

Blue Cross requires that sleep study DME providers must be accredited by at least one of the following organizations in order to participate in our provider networks:

- The Joint Commission (TJC);
- American Academy of Sleep Medicine (AASM); or
- Accreditation Commission for Healthcare (ACHC)

For additional DME requirements, please see the DME section of this manual.