

## How to Request Reimbursement During Credentialing

## **Providers Applying for Network Participation**

During the credentialing process, Blue Cross and Blue Shield of Louisiana provides applicable providers joining a contracted group reimbursement of claims at the level of a network provider. A Louisiana law has provisions for health care insurers to compensate non-participating providers—who have applied for network participation and meet specific criteria—as though they are a participating network provider during the credentialing process.

Under this provision, Blue Cross will process the eligible applicant's claims at the member's in-network level of benefits. The eligible applicant agrees to accept Blue Cross' allowables and the member's cost share as payment in full. The applicant may not balance bill the member.

Providers are automatically enrolled in Reimbursement During Credentialing upon receipt of an initial credentialing application, provided they meet the following criteria:

- 1. The provider must be applying for network participation to join a provider group that already has an executed group contract on file with Blue Cross. (*This provision is not available for solo practitioners.*)
- 2. The provider must have active admitting privileges to a network hospital, or an in-network admitting arrangement. They must list this information in the hospital affiliations section on the appropriate credentialing application.
- 3. For nurse practitioners and physician assistants, submit the following with the initial application. *Blue Cross will deny the request if the following is not submitted.* 
  - Nurse practitioners must submit a collaborative physician agreement.
  - Physician assistants must submit a supervising physician agreement.

Complete and submit the initial credentialing application via DocuSign®. **We do not accept faxed or mailed forms.** If using the Louisiana Standardized Credentialing Application (LSCA), it is available online at <a href="https://www.bcbsla.com/providers">www.bcbsla.com/providers</a>, under "Network Enrollment," then "Join Our Networks."

## **Contact us**

For questions regarding this Louisiana law, contact our Provider Credentialing Department at 1-800-716-2299, option 2 or <a href="mailto:PCDMstatus@bcbsla.com">PCDMstatus@bcbsla.com</a>.