



Blue Cross Claims Confirmation Reports

Did you know...



Blue Cross Claims Confirmation Reports are designed to help providers confirm if their claims were accepted or not accepted by the Blue Cross and Blue Shield of Louisiana editing system. These reports can be accessed on iLinkBlue (www.bcbsla/iLinkBlue) under the "Claims" menu item.

Home Coverage **Claims** Payments Authorizations Quality & Treatment Resources

- Claims Research**
 - Claims Status Search
 - Action Request Inquiry
 - Dental Advantage Plus Network - United Concordia Dental
 - Davis Vision Network
- BlueCard - Out of Area Claims Status**
 - Submit OOA Claims Status Request (276)
 - View OOA Claims Status Response (277)
- Claims Entry & Reports**
 - Blue Cross Professional Claims Entry (1500)
 - Service Facility Location Information (1500)
 - Blue Cross Claims Confirmation Reports**
- Medical Code Editing**
 - Claims Edit System
- Medical Records**
 - Out of Area Medical Record Requests
 - Document Upload



Providers must select an NPI and the type of report they wish to view (Accepted or Not Accepted). They may also select specific date ranges to narrow the search. The returned search results will display reports based on the date processed. Reports are available up to 120 days from the date a claim is submitted.

Blue Cross Claims Confirmation Reports

1 Select a Provider

2 Report Type
 Accepted
 Not Accepted

3 Date Range *optional*
 From Date
 To Date

Claims listed on the Accepted Report have moved into the BCBS claims processing system and require no further action. Claims listed on the Not Accepted Report contain errors and require correction and resubmission.

Search

Search Results for Accepted Claims
NPI 1234567890

View Report

- 04/13/2024
- 04/12/2024
- 04/11/2024
- 04/10/2024
- 04/09/2024



If no dates are entered in the application's optional date range field, the returned results will list the five most recent reports by the date processed.

Click on the appropriate date to open that report.

Blue Cross Claims Confirmation Reports (continued)

These reports indicate detailed claim information on transactions that have been accepted or not accepted for processing. Providers are responsible for reviewing these reports and taking corrective action on claims appearing on the "Not Accepted" report before resubmitting them.

Accepted Report Example

Blue Cross and Blue Shield of Louisiana 837 Accepted / Not Accepted / Warning Report Professional Claims Report							
SUBMITTER NUMBER: P0123456789 BC Red # 1234T5678Z BC ID # T5678 RECEIVE DATE: 04-12-24				SUBMITTER: ABCTESTCO PROVIDER: TEST REGIONAL HOSPITAL NPI# 1234567891 PROCESSING DATE: 04-12-24			
PAGE 1							
837P ACCEPTED REPORT							
PATIENT ACCOUNT NUM	PATIENT LAST NM	PATIENT FIRST NM	BC CONTRACT NUMBER	FROM DATE	THRU DATE	CLAIM AMOUNT	CH TRACKING NUMBER
L12345678	DOE	JOHN	XUA123458789	040824	040824	125.00	123459876123
PROVIDER BC ID # T5678 837P SUMMARY:							
837P TOTAL CLAIMS ACCEPTED: 1 CLAIMS FOR \$125.00							
837P TOTAL CLAIMS NOT ACCEPTED: 0 CLAIMS FOR \$0.00							
837P TOTAL CLAIMS: 1 CLAIMS FOR \$125.00							
SUBMITTER: P0123456789 BHT03: 123456 TOTAL TRANSACTION SUMMARY:							
TOTAL CLAIMS ACCEPTED: 1 CLAIMS FOR \$125.00							
TOTAL CLAIMS NOT ACCEPTED: 0 CLAIMS FOR \$0.00							
GRAND TOTAL CLAIMS: 1 CLAIMS FOR \$125.00							

Not Accepted Report Example

Blue Cross and Blue Shield of Louisiana 837 Accepted / Not Accepted / Warning Report Professional Claims Report								
SUBMITTER NUMBER: P0123456789 BC Red # 1234T5678Z BC ID # T5678 RECEIVE DATE: 04-12-24				SUBMITTER: ABCTESTCO PROVIDER: TEST REGIONAL HOSPITAL NPI# 1234567891 PROCESSING DATE: 04-12-24				
PAGE 1								
837P NOT ACCEPTED REPORT								
PATIENT ACCOUNT NUM	PATIENT LAST NM	PATIENT FIRST NM	BC CONTRACT NUMBER	FROM DATE	THRU DATE	CLAIM AMOUNT	ERROR DESCRIPTION	ERROR DATA
L12345678	DOE	JOHN	XUA123458789	040424	040424	206.00	PROVIDER LOCATION IRS CONFLICT	987654321
L78945612	PUBLIC	PEGGY	XUH321456987	032024	032024	206.00	PROVIDER LOCATION IRS CONFLICT	987654321
PROVIDER BC ID # T5678 837P SUMMARY:								
837P TOTAL CLAIMS ACCEPTED: 0 CLAIMS FOR \$0.00								
837P TOTAL CLAIMS NOT ACCEPTED: 2 CLAIMS FOR \$412.00								
837P TOTAL CLAIMS: 2 CLAIMS FOR \$412.00								
SUBMITTER: P0123456789 BHT03: 123456 TOTAL TRANSACTION SUMMARY:								
TOTAL CLAIMS ACCEPTED: 0 CLAIMS FOR \$0.00								
TOTAL CLAIMS NOT ACCEPTED: 2 CLAIMS FOR \$412.00								
GRAND TOTAL CLAIMS: 2 CLAIMS FOR \$412.00								

Both report types indicate how many claims have been accepted and not accepted. On the Not Accepted Report, it lists the errors that must be corrected for each claim.



Do you use a billing agency or clearinghouse to submit your claims?

The **Blue Cross Claims Confirmation Reports** application is not just for providers who submit claims through iLinkBlue. If you use a billing agency or clearinghouse, please use this application to confirm your claims have been accepted or not accepted into the claims processing systems at Blue Cross and Blue Shield of Louisiana.

End —